

ROCKFORD CORPORATION

Rockford Corporation, is a high-performance audio manufacturer located in Tempe, AZ. We are looking for a qualified individual for a Quality Assurance Coordinator/Specialist to assist our team. We are looking for someone with a technical background, a strong work ethic and a passion for audio. We offer a casual work environment and great benefits.

JOB TITLE: **Quality Assurance Coordinator/Specialist**

ESSENTIAL JOB FUNCTIONS:

- Field incoming quality requests from customers and suppliers.
- Help manage the failure analysis process.
- Create and issue corrective action requests and review supplier response.
- With direction, communicate with suppliers and Engineers regarding product related issues, test issues and change requests.
- Create quality schedules related to the new product development process.
- Request and collect quality documentation from suppliers based on Rockford or Customer requirements. Ensure documents conform to requirements and assemble PPAP packages.
- Recommend changes or modifications to increase reliability, decrease failures and improve overall quality of products.
- Review outgoing product inspections.
- Assist review of production tests, repair tests, and failure analysis.
- Create shipping requests
- Help develop and manage processes that relate to quality.

ESSENTIAL JOB QUALIFICATIONS

- Strong communication and organizational skills.
- Proficient in Windows and Microsoft office applications.
- Experience working in a quality function.

FAVORED QUALIFICATIONS

- Post secondary study in any of the following a plus: quality, electrical, or mechanical engineering.
- Knowledge of electronics and mobile audio a plus
- Mandarin fluency a plus

This position is based in Tempe, Arizona. No relocation assistance provided.
To learn about Rockford, please visit us at www.rockfordcorp.com.